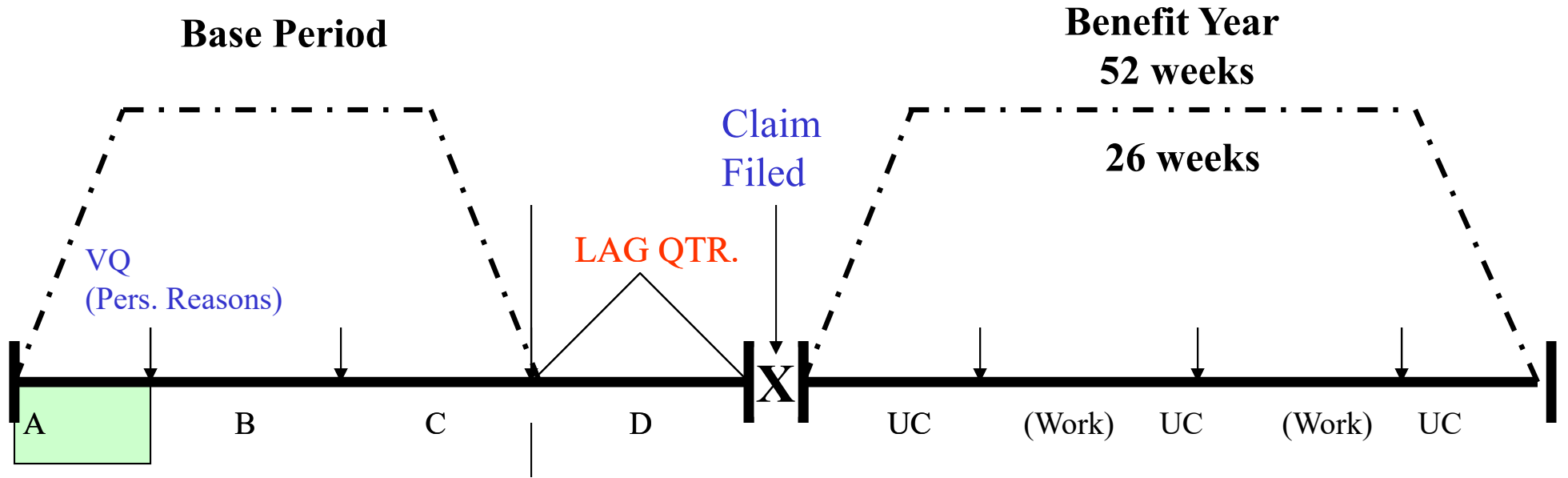


# Life Cycle of a Claim



## 6 Levels to Control Costs

- Eligible?
- Chargeable
- Base Period Chargeability
- Re-Opened Base Period Charge
- Benefit charge statement protestability
- Tax Rate Verification  
(Retro Crediting?)

**2.5 YEAR AUDIT PERIOD  
PER CLAIM!**

